



Dear family doctors,

I am a University of British Columbia Masters student inviting you to participate in a study whose purpose is to better understand the current communication and information sharing that occurs between patient medical home - a family practice – and the patient medical neighbourhood - care that is transitioned to and provided locally by community, specialist and system services – across 4 areas of care: staying healthy, getting better, living with illness or disability, coping with end of life.

Through completion of surveys and/or interviews, we hope to improve our understanding of facilitators and barriers in communication and information sharing that impact coordinating and providing best patient care. Essentially, the survey aims to capture: the ease with which a physician can connect a patient to and follow a patient in their medical neighbourhood using current resources, information system tools and communication processes to navigate community, specialist, and system services.

Research Title: Connecting and Following Patients through Medical Neighborhoods from Medical Homes: An Evaluative Study

Survey: 10 – 15 minutes in length. At the end of the survey, participants will be prompted to contact anetta.stankowski@alumni.ubc.ca if interested in interview.

Remuneration: We acknowledge the time taken in completing this survey and participation in voluntary post-survey discussions. Everyone who participates in the survey, even those who withdraw from the study, will be allowed to enter a draw for a chance to receive \$50 gift card by following the link at the end of the survey.

Additional research participation details and consent to participation can be found embedded within the survey, upon opening the link to the survey.

If you wish to forward this invitation to Alberta family physician colleagues, please forward this letter of invitation with link to the survey below to obtain participant permissions, and to provide consistent and accurate information to your colleagues.

Start survey: To begin the survey, please follow the link below (ctrl + click to follow the link): https://ubc.ca1.qualtrics.com/jfe/form/SV_7OP9et7hWwOW0D3

Contact Information:

If you have any questions for further information, please contact:

Student Researcher: Anetta Stankowski, Graduate Student, University of British Columbia Master of Health Administration, Faculty of Medicine – School of Population and Public Health

Contact: anetta.stankowski@alumni.ubc.ca ; 604-816-5598



Dr. Ceara Cunningham, University of Calgary, Adjunct Assistant Professor, Cumming School of Medicine – Community Health Sciences, Assistant Scientific Director for the Primary Health Care Integration Network, Alberta Health Services **Contact:** ctcunnin@ucalgary.ca, ceara.cunningham@albertahealthservices.ca; +1 780-293-2381

Co-Investigator: Jeffery Barnett - UBC Adjunct Professor, Masters of Health Administration, Faculty of Medicine – School of Population and Public Health **Contact:** jeff.barnett@ubc.ca

This study has been approved by the University of Calgary Conjoint Health Research Ethics Board (REB19-0108).

Thank you!